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Title of Invention: SYSTEM AND METHOD FOR
COMPUTER-AIDED TECHNICIAN
DISPATCH AND COMMUNICATION

First Named Inventor: Clifford Harrison
Domestic/Foreign Application: Domestic Application
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TRANSMITTAL FORM

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Application Number: 08/919,450

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Submission Type: Information
Disclosure Statement

SYSTEM AND METHOD FOR COMPUTER-AIDED TECHNICIAN DISPATCH AND COMMUNICATION

First Named Inventor: Mr. Clifford A. Harrison

SUBMITTED BY

Name: Mr. Gary R. Jarosik

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Registration Number: 35,906

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Electronic Signature Mark: Gary R.
Jarosik Date Signed: 20021108

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Attached Files:

us-information-disclosure-statement

TmpXML.xml

Comments:

This Information Disclosure Statement is a resubmission of an IDS filed on January 25, 2001, following the filing of a CPA on October 5, 1999. Pursuant to the instructions of Mr. John Gillon from the USPTO Petition's Office, we are submitting this Information Disclosure Statement which consists of three electronic filings (due to the number of cited patents) and a paper submission for foreign patents and publications.

Electronic Information Disclosure Statement



SYSTEM AND METHOD FOR COMPUTER-AIDED TECHNICIAN DISPATCH AND COMMUNICATION

Application: 08/919450

Confirmation: 7440

Applicant(s): Clifford Harrison

Docket Number: 10547.15US1

Group Art Unit: 2764

Examiner: Nguyen, C.

search string: (4455619 or 4512033 or 4558413 or 4651279 or 4694396 or 4714996 or 4731734 or 4853843 or 4864497 or 4882674 or 4914570 or 5127099 or 5155847 or 5220604 or 5230072 or 5261042 or 5261102 or 5263165 or 5263167 or 5276901 or 5274806 or 5289371 or 5293620 or 5317729 or 5321841 or 5325290 or 5325478 or 5361349 or 5375244 or 5396621 or 5404523 or 5414812 or 5432934 or 5440730 or 5446903 or 5452450 or 5459860 or 5463774 or 5481700 or 5495610 or 5581758 or 5513348 or 5515531 or 5551027 or 5012405 or 5276870 or 5446886 or 4811207 or 5574898 or 5499357).pn.

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Note: Applicant is not required to submit a paper copy of cited US Patent Documents

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Signature

Examiner Name	Date